

Fig. 1

T-0664 4175 Vinewood Lane N.

Welcome

Work Orders

Approvals

Messages

Log-Out

Info

For instructions on how to use this kiosk for help at any time, simply touch the information button below



If you are encountering difficulties with this kiosk, please call Versae Customer Service at 1-866-968-8868

**Western Electric**  
TRAVEL CHARGES

**Your service provider profile indicates:**

- Charge for Drive Time
- Charge for mileage from portal to portal

Indicates travel charges from badge. Next to portable

**Your drive time (HH:MM)**

00:30

+

-

**Your mileage:**

15

+

-



Next



Walk Away

**Tom Jackson**

**1 scheduled work orders**  
Not in a service visit. Please start your service visit by entering any charge information and pressing the next button.



Fig. 2

## Verisae Roles - Master Filter Factor Groups, Factors, Values & Defaults

Factor Group = A grouping of fields that are related in concept and can have one or more Factors.

Factor = A Field that we allow the user to assign a value to that will be used in filtering the information displayed in the Work Space.

Value = One of the acceptable values for any given field. Used as the value in query for the Master Filter

Factor Groups & Factors	Value Type	Default / Possible	Edit Yes/No/Down
<b>+ Geography</b>			
Country	Possible Values	Blank / Show All	Yes
State/Province	Possible Values	Blank / Show All	Yes
City	Possible Values	Blank / Show All	Yes
Postal Code	Possible Values	Blank / Show All	Yes
<b>+ Organizational</b>			
Client	Possible Values	Blank / Show All	Yes
Organization	Possible Values	Blank / Show All	Yes
Affiliate	Possible Values	Blank / Show All	Yes
Fact Type	Possible Values	Blank / Show All	Yes
Site	Possible Values	Blank / Show All	Yes
<b>+ Service Provider</b>			
SP Organization	Possible Values	Blank / Show All	Yes
SP Site	Possible Values	Blank / Show All	Yes
Preferred (Y/N)	Possible Values	Blank / Show All	Yes
<b>+ Work Order</b>			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Type	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Date Completed Range	Start Date, End Date	Blank / Show All	Yes
Technician	Possible Values	Blank / Show All	Yes
Part Number	Possible Values	Blank / Show All	Yes
Service Action	Possible Values	Blank / Show All	Yes
Billable Labor Range	Low Value, High Value	Blank / Show All	Yes
Work Order Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+ Service Visit</b>			
Number	Possible Values	Blank / Show All	Yes
Number of Trips	Possible Values	Blank / Show All	Yes
Service Visit Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+ Invoice</b>			
Number	Possible Values	Blank / Show All	Yes
Status	Possible Values	Blank / Show All	Yes
Date Created Range	Start Date, End Date	Blank / Show All	Yes
Invoice Cost Range	Low Value, High Value	Blank / Show All	Yes
<b>+ Assets</b>			
Asset Type	Possible Values	Blank / Show All	Yes
Work Center	Possible Values	Blank / Show All	Yes
In Service Date Range	Start Date, End Date	Blank / Show All	Yes
Warranty Expiration Date Range	Start Date, End Date	Blank / Show All	Yes
Preventative Maintenance (Y/N)	Possible Values	Blank / Show All	Yes
<b>+ Manufacturer</b>			
Manufacturer Site	Possible Values	Blank / Show All	Yes
<b>+ Calls</b>			
Call Status	Possible Values	Blank / Show All	Yes
Action Type	Possible Values	Blank / Show All	Yes
Reason Type	Possible Values	Blank / Show All	Yes
Call Date Range	Start Date, End Date	Blank / Show All	Yes

Fig. 3

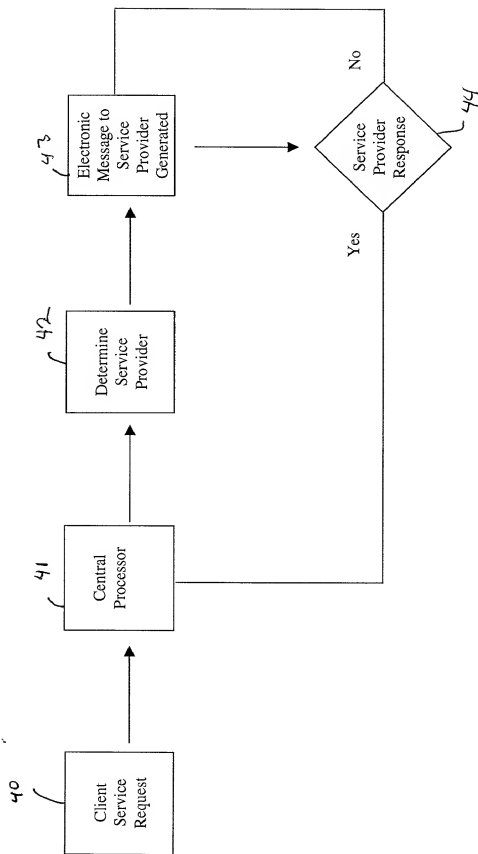


Fig. 4a

**Active Call**

Site: T-0664  
 Requester: Terry Haughan  
 Description: Lack of power. Battery appears not to be recharging.  
 Reason Type: One of Service  
 Asset Type: Dana QuickKart 4000  
 Asset Number: 1054  
 Serial Number: 0059  
 Action Type: Create Work Order  
 Status: Open

**Workspace** Filter Definition  
 Sites Service & Maintenance Asset Types Service Providers Manufacturers Reports Messages  
 > All Work Orders Summary New Work Order

**New Work Order**

Site Name: T-0664  
 Requester: Terry Haughan  
 Asset Type: Dana QuickKart 4000  
 Veritas Tag Number: 1854  
 Work Order Name: Lack of power. Batt  
 Work Order Description: Lack of power. Battery appears not to be recharging.  
 Put Date: 02/01/2001  
 Service Provider: Western Electric  
 Technician:

Save Cancel

Veritas Enterprise Asset Management's Maintenance System Range Rater

veritas

Fig. 4b

T-0864 6445864

Active Call

Site: T-0864

Requester: Terry Harghan

Description: Lack of power. Battery appears not be recharging.

Reason Type: One of Service

Asset Type: Dana Quickart 4000

Asset Number: 18254

Serial Number: 0009

Action Type: Create Work Order

Status: Open



Verisac

WorkSpace Filter Definition

Sites Service &amp; Maintenance

Asset Types

Service Providers

Manufacturers

Reports

Messages

Outstanding Work Orders | Approvals | All Work Orders | Service Calls | Invoices | Payables | Generate PDF Work Order

## All Work Orders

Serial	Site Name	Asset Code	Work Order Item	Asset Type	Service Provider
Dna 01/25/2001	T-0001	71	LF Tire out of align	Dana Quickart 4000	Western Electric
Dna 01/27/2001	T-0024	72	Wheels locked	Dana Quickart 4000	Western Electric
Dna 01/28/2001	T-0100	73	Oil & is broke	Dana Quickart 4000	Western Electric
01/28/01	T-0100	63	Remote intermittent	Dana Quickart 2000	Western Electric
01/28/01	T-0100	62	Left tire flat	Dana Quickart 2000	Western Electric
01/28/01	T-0100	59	Remotes not working	Dana Quickart 2000	Western Electric
01/28/01	T-0100	64	Remote not working	Dana Quickart 2000	Western Electric
01/28/01	T-0664	74	Lack of power/flat	Dana Quickart 4000	Western Electric
01/28/01	T-0664	67	Quick Kart is Broken	Dana Quickart 4000	Western Electric
01/28/01	T-0664	68	Remotes broken	Dana Quickart 4000	Western Electric
01/28/01	T-0664	58	Life struct leaking h	Crown Walkie Backer	Morrison West
01/28/01	T-0664	61	Steering wheel free	Dana Quickart 4000	Morrison West
01/28/01	T-0664	60	Rear hitch broken	Dana Quickart 4000	Western Electric
01/28/01	T-0664	65	Remotes not working	Dana Quickart 4000	Western Electric
01/28/01	T-0664	66	Flat tire	Dana Quickart 4000	Western Electric

Show all 17 Groups of 15

← Create new work order

53

Fig. 5

## GIS Criteria

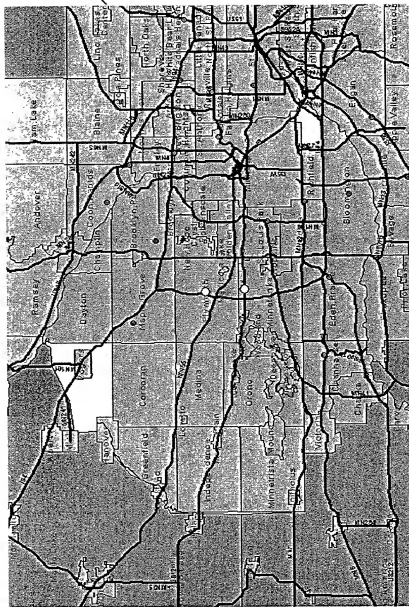
State	>
Minnesota	
Asset Type	>
Operand	>
Equals	>
Number of Assets	>
1	
Alignment	>
Gridland	X

Submit



## Workspace GIS Mapping

Please click on the map to select a store. (The YELLOW points are sites which meet your criteria)



## Qualified Sites

T-0664	Selected
T-0700	
T-0664	

There are 10 stores located in Hennepin County. Of which, 2 stores meet your criteria.

Fig. 6

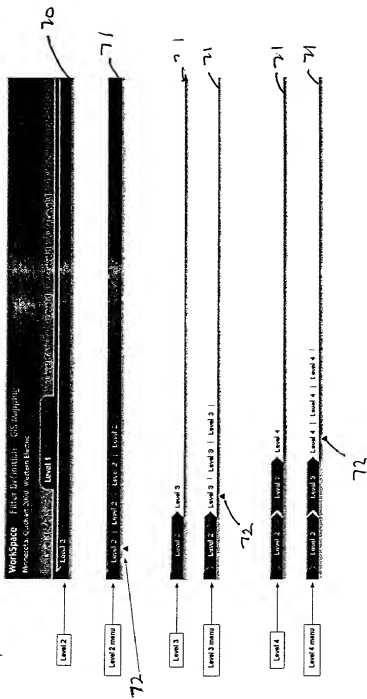


Fig. 7